

### Estadística de denuncias recibidas por modalidad de presentación

**Periodo: Septiembre 2023 - Diciembre 2025**

| No. | Mes    | Modalidad de Presentación |             |                |               |                    |                    |        |
|-----|--------|---------------------------|-------------|----------------|---------------|--------------------|--------------------|--------|
|     |        | App                       | Sistema SAM | Vía Telefónica | Comparecencia | Escrita            | Correo electrónico | Total  |
| 1   | dic-25 | 270                       | 577         | 26             | 70            | 406                | 29                 | 1,378  |
| 2   | nov-25 | 227                       | 988         | 38             | 23            | 401                | 30                 | 1,707  |
| 3   | oct-25 | 261                       | 1,312       | 68             | 40            | 459                | 27                 | 2,167  |
| 4   | sep-25 | 225                       | 1,229       | 46             | 37            | 463                | 51                 | 2,051  |
| 5   | ago-25 | 249                       | 968         | 39             | 55            | 423                | 38                 | 1,772  |
| 6   | jul-25 | 250                       | 1,220       | 41             | 24            | 216                | 27                 | 1,778  |
| 7   | jun-25 | 117                       | 1,221       | 40             | 44            | 390                | 48                 | 1,860  |
| 8   | may-25 | 112                       | 1,086       | 48             | 38            | 395                | 18                 | 1,697  |
| 9   | abr-25 | 102                       | 980         | 38             | 43            | 254                | 25                 | 1,442  |
| 10  | mar-25 | 129                       | 1,072       | 53             | 58            | 333                | 34                 | 1,679  |
| 11  | feb-25 | 134                       | 1,050       | 53             | 39            | 273                | 36                 | 1,585  |
| 12  | ene-25 | 131                       | 1,096       | 37             | 41            | 313                | 42                 | 1,660  |
| 13  | dic-24 | 58                        | 668         | 33             | 31            | 225                | 24                 | 1,039  |
| 14  | nov-24 | 151                       | 1,141       | 50             | 42            | 280                | 27                 | 1,691  |
| 15  | oct-24 | 170                       | 1,078       | 66             | 48            | 412                | 47                 | 1,821  |
| 16  | sep-24 | 173                       | 1,601       | 47             | 38            | 283                | 41                 | 2,183  |
| 17  | ago-24 | 193                       | 1,633       | 29             | 23            | 317                | 32                 | 2,227  |
| 18  | jul-24 | 212                       | 1,665       | 29             | 40            | 350                | 12                 | 2,308  |
| 19  | jun-24 | 244                       | 1,552       | 27             | 63            | 346                | 29                 | 2,261  |
| 20  | may-24 | 210                       | 1,640       | 19             | 38            | 276                | 21                 | 2,204  |
| 21  | abr-24 | 164                       | 1,665       | 32             | 45            | 333                | 24                 | 2,263  |
| 22  | mar-24 | 22                        | 1,170       | 28             | 25            | 212                | 13                 | 1,470  |
| 23  | feb-24 | 34                        | 1,833       | 23             | 55            | 272                | 23                 | 2,240  |
| 24  | ene-24 | 40                        | 1,627       | 16             | 43            | 178                | 32                 | 1,936  |
| 25  | dic-23 | 22                        | 1,036       | 10             | 33            | 204                | 20                 | 1,325  |
| 26  | nov-23 | 58                        | 1,609       | 27             | 49            | 215                | 19                 | 1,977  |
| 27  | oct-23 | 86                        | 2,078       | 40             | 104           | 263                | 46                 | 2,617  |
| 28  | sep-23 | 82                        | 1,589       | 15             | 61            | 267                | 23                 | 2,037  |
|     | TOTAL  | 4,126                     | 36,384      | 1,018          | 1,250         | 8,759              | 838                | 52,375 |
|     |        |                           |             |                |               | Total de denuncias |                    | 52,375 |